POLICE AND CRIME COMMISSIONER FOR LEICESTERSHIRE POLICE AND CRIME PANEL

Report ofPOLICE AND CRIME COMMISSIONERSubjectOPCC PERFORMANCE REPORT - QUARTER 1 (1 April 2020 - 30 June
020)DateMONDAY 24 AUGUST 2020 - 10:00 a.m.AuthorCLARE HAGIIOANNU, PERFORMANCE ANALYST & ELIZABETH
SARR, PERFORMANCE MANAGER, OFFICE OF POLICE AND CRIME

Purpose of Report

1. To provide the Police and Crime Panel with an update of the performance of the Office of the Police and Crime Commissioner for Quarter 1 20/21 (1 April 2020 to 30 June 2020).

Recommendation

2. The Panel is recommended to discuss and note the contents of the report.

Background

- 3. The report is a work in progress and will be developed further by the Performance Manager with more indicators being added each month. Comments and feedback from members would be welcomed to aid the future development and format of the report.
- 4. The performance report itself is attached at Appendix item A, the glossary that accompanies the report is attached at Appendix item B.

<u>Highlights</u>

- 5. Throughout Q1 of 20/21, the whole office has continued to work remotely due to COVID-19. This does not appear to have effected the office performance measures reported in Appendix A. There continue to be some significant changes to some of the metrics which have been highlighted as exceptions below:
 - a. The number of engagement events attended by Lord Willy Bach for Q1 of 20/21 were 6. This is 18 less engagements and 49.5 less hours than the previous quarter, however this can be attributed by the COVID restrictions.
 - b. In the first quarter of the 20/21 financial year, the Commissioner attended 351 meetings. This is an increase of 59 meetings on the previous quarter where the Commissioner attended 292 meetings. This significant increase is likely due to most meetings now being virtual, for example using Skype, and thus attendance was much easier as factors such as meeting location and travel were no longer a concern.

c. The number of volunteered hours and visits has decreased compared to the fourth quarter of 2019/20. ICVs visited each suite once per month totalling 15hrs 24 mins throughout the quarter. This decrease is due to 15 of the 21 ICVs being risk assessed and deemed vulnerable.

Implications

Financial: Legal: Equality - Impact Assessment: Risks and –Impact: Link to Police and Crime Plan: None None None The office performance is directly linked to the delivery of the Police and Crime Plan

List of Appendices

Appendix A - OPCC Performance report Appendix B - Glossary to accompany the report

Background Papers

None

Person to Contact

Elizabeth Starr, Performance Manager Tel: 0116 2298980; Email: <u>Elizabeth.starr8921@leicestershire.pnn.police.uk</u>

Clare Hagiioannu, Performance Analyst Tel: 0116 2298980 Email: <u>clare.hagiioannu7837@leicestershire.pnn.police.uk</u>